



## **Portal's Agreement: Terms and Conditions**

Name of person: \_\_\_\_\_ DOB \_\_\_\_\_

Email access: \_\_\_\_\_

Cell Phone number \_\_\_\_\_ P/W \_\_\_\_\_

[Please note that we required a separate account for all those 16y and older with an individual email address]

This portal Connectmed.co.nz allows you to Access the following:

<https://www.connectmed.co.nz/Login.aspx>

Make a non-urgent standard appointment.

Access your Test results, recalls, classifications, allergies and Immunisation records.

Request repeat long term prescriptions [conditions apply]

Before you use this service, please sign your name to show you have read and understood the information below

In an emergency dial 111 and never use this service in the event of an emergency

### **Online Appointment booking**

You can book non urgent appointment online with your doctor. If you need longer than the standard 15min or you require an appoint today please call surgery to make an appt

Please note if you are booking for surgery, procedure or an appointment where you may need to discuss more than one issue or have a complex issue you may require 2 appointment slots, you will have to ring to arrange this.

At this stage all nurse appointments are to be made via the reception.

### **Repeat prescriptions requests**

You are able to request a repeat prescription online, normal charges will apply. Urgent script request within two working days may incur extra charges You must allow at least two working days for this service.

You can only request long term medications and need to have been seen regarding these within the last 4-6 months. If you were seen for another issue not relating to your medications this will not count as a

review. Rule of thumb is if you were not seen for your last script, you are likely to require a review with the doctor. If you have recently changed or started a new medication you are likely required to be reviewed to ensure being tolerated and effective

If you have run out of medications and would like a script on the same day, please call the surgery to see if we are able to assist you. You may need to see a doctor.

### **Test results**

You are able to access your results via the portal, if there is any urgent or results that require follow up the practice will call or text you to make an appointment. If you have questions related to your tests, please make an appointment with your doctor to discuss.

There is a column in your tests results where the Doctor will leave a comment. If the comment filed has your doctor's initials and a "OK" or "Stable" this means all is okay, some people have regular bloods taken at set times some may have a repeat in \* weeks or months. If a repeat is more urgent or you require a follow up appointment you should receive a message directly by doctor or nurse.

### **Recalls**

These are regular screening you may have. Eg Cervical smears and mammograms for women Bowel screening for patients over a certain age, if immunisations are due or overdue, if cardiac risk assessment due, skin checks, procedures that have been planned, blood tests for repeating etc.

### **Classifications**

These are long term conditions or history of a significant episode of illness/condition that you may have had, smoking status family history anything significant for your health care example clinically blind, poor hearing, vegan diet, amputation uses wheelchair needs interpreter.

### **Immunisations**

This will give you a list of your immunisations/vaccinations that you have had and the dates you had them. Please see web site for abbreviations. [Immunisations on front page Vaccine schedule]

### **Allergies**

This is a list of your allergies that we have on record usually medications or significant food allergies causing a serious anaphylactic reaction – please inform us if there is something missing.

\*The above is for your access only and should only be shared with your permission. Please do not give access to a third party unless you have given written consent to access.

\*I have read and understood the above information. For serious problems I will call Kowhai Surgery Ltd 094257358 or dial 111 in an emergency

Signed

Date