

Complaint Form

Patient details			
Name			
Address			
Phone no:	Home	Work	
If you are complaining on behalf of someone else:			
Your name:			
Your relationship to patient:			
Is the patient aware that you are complaining on his/her behalf ☐ Yes ☐ No			
Is someone representing you (e.g. solicitor, advocate) ☐ Yes ☐ No			
Name of your representative:			
Organisation:			
Postal address:			
Phone no:			
What happened?			
Describe the event that you want us to know about. Please give all the dates and details that you can remember.			
What happened?			
Where did it happ	pen?		
Date:	Time:		
Name of anyone who witnessed it:			

What is your complaint about? (person/process/service)		
Is there anything else that you want to tell us?		
What do you want to happen as a result of this complaint?		
What do you want to happen as a result of this complaint?		
Have you tried to resolve your complaint in any other way? (for example, by obtaining a second medical opinion). If so, please give details.		